

Terms and Conditions

Payment Terms:

Products are sold EXW (ID Labs Origin). Payments are net/net 30, or as per arranged, from date of invoice. Shipping and Handling will be prepaid and added to invoice. A minimal wire transfer fee is applied for payments by wire transfer, but all correspondent bank charges must be prepaid by the buyer to ensure full invoice amount deposited in ID Labs' Bank Account. Select clients may be required to prepay for initial or all orders; prepayment terms are by Credit Card (VISA, MasterCard or AMEX), wire transfer, or certified cheque. Overdue accounts are subject to a cumulative finance charge of minimum 2% per month, 27% per year.

Product Returns:

Products sold will not be accepted for credit or replacement unless the return has previously been authorized by Customer Services, with an authorization number, and no later than five working days from delivery. No return of custom-ordered products will be authorized if product(s) meets specifications agreed to prior to acceptance of purchase order by ID Labs™.

Technical Services:

Our Technical & Scientific Support Specialists, FREE of CHARGE to you, can assist with any reasonable problems or questions that may arise.

Product Use and Hazards:

Some of the products listed herein maybe toxic, poisonous, infectious or possibly carcinogenic (MSDS sheets available on request). All products must be handled with extreme caution, including "dry ice used as refrigerant only" in shipping some products. Unless otherwise indicated, the products listed herein must be used only for *in vitro* laboratory or *in vitro* manufacturing purposes only by technically qualified investigators. They are not for drug, food additive or household use. Compliance with local, state or province, and federal regulations regarding the product use and disposal is the responsibility of the purchaser.

Product Prices & Availability:

Some products may not be available in some parts of the world. Prices are subject to change without any prior notice.

Minimum Orders:

May be applicable at the sole discretion of ID Labs™.

Warranty & Limitation of Remedy

This is to certify that unless otherwise specified, products supplied by ID Labs™ are sold for *in vitro* Research Use Only and are not intended for human, animal, therapeutic or diagnostic purposes, unless otherwise indicated. Some products supplied by ID Labs™ contain chemicals which may be harmful if misused. Due care must be exercised with all products supplied by ID Labs™ to prevent direct human and animal contact.

Terms and Conditions (Continued)

Some applications (products) in which these products (applications) may be used are covered by patents issued and applicable in certain countries. Purchase of this product does not include a license to perform any patented application. Users of these products may be required to obtain a patent license depending upon the particular application and the country in which the product is used.

ID Labs™ sole obligation and the customer's remedy is limited to replacement of regular, non-custom, products free of charge in the event products are proven to have failed to perform.

ID Labs™ makes no warranty of any kind whatsoever, and disclaims and excludes all other warranties of any kind or nature whatsoever, directly or indirectly, express or implied, including, without limitation, as to the suitability, productivity, durability, fitness for a particular purpose or use, merchandisability, condition, or any other matter with respect to products supplied by ID Labs™.

In no event shall ID Labs™ be liable for claims for any damages, whether direct, incidental, foreseeable, consequential, or special (including but not limited to loss of use, revenue or profit), whether based upon warranty, contract, tort (including negligence) or strict liability arising in connection with the sale and/or failure to perform of products supplied by ID Labs™.

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